



# Your Rothbury Broker

## Tracy Lau

Commercial Broker / Team Leader

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### What Tracy's clients have to say

☐☐☐ Dec 2025

My broker has been great to deal with. Communication is clear and timely, and I feel well supported with my insurance needs.

☐☐☐ Dec 2025

Very satisfied.

☐☐☐ Nov 2025

I'd like to give a big shoutout to Tracy for being absolutely fantastic in handling all our company's commercial and construction insurance. She's incredibly efficient, always super friendly, and truly professional. She explains everything clearly and is proactive in resolving any issues I have. She always puts herself in my shoes when helping me choose the right policies and resolve issues. We've placed two companies' business and construction policies with her, and I'm extremely satisfied with her service!

☐☐☐ Oct 2025

Wonderful communication and customer service. Tracy made the whole process so easy.

☐☐☐ Sept 2025

I received a professional explanation that was clear and easy to understand.

Tracy joined the insurance industry in 2013 and started with Rothbury in 2018. She has worked in both Hong Kong and New Zealand, and has extensive experience in both Commercial and Domestic Insurance. She has a strong team spirit and works hard with her Broker to understand their clients needs. She strives to keep open communication and provide friendly and professional service.

In her down time she enjoys reading, playing board games and baking savoury delights.