



Your Rothbury Broker

Leanne Ross

Claims Adviser

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What Leanne's clients have to say

Northland Mar 2026

It helped so much to have your guidance with my claim.. Thank you.

Northland Feb 2026

I found all the staff very helpful, and Leanne looked after me very well. Explaining the process, etc.

Northland Feb 2026

I'd like to give a 10/10 review for my claims handler, Leanne. From start to finish, she was professional, proactive, and incredibly supportive throughout the entire process. Communication was clear and consistent, and I always felt kept in the loop.

Northland Jan 2026

Great people interfacing with us and really good service.

Northland Jan 2026

The claims experience was very good and settlement was prompt.

Northland Dec 2025

Claim settled in a good and timely manner. Thanks

Leanne has over 20 years of experience in the insurance industry and has been part of the Rothbury team since 2019. Known for her empathy and strong technical expertise, she takes pride in supporting clients through the often stressful claims process. Leanne is committed to achieving the best possible outcomes for her clients and making the experience as smooth and reassuring as possible.

Outside of work, Leanne enjoys exploring the stunning beaches & walks Northland has to offer.