



# Your Rothbury Broker

## Kellyanne Williams

Senior Claims Adviser / Team Leader

### Pukekohe

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### What Kellyanne's clients have to say

Rotorua Jan 2026

Being involved in a car accident, was a very stressful experience, especially dealing with the other party. When I called the office to lodge a claim, I was extremely shaken and struggling to explain the situation. The staff member (sorry, I can't remember her name) who took my call was incredibly kind, patient, and calming, and helped guide me through what I needed to do. Later that afternoon, I received a follow-up call from KellyAnne simply to check that I was okay. This small act of kindness meant a great deal to me and really stood out. The care and support shown made a difficult situation much easier to handle, and I'm very grateful for the service I received.

Rotorua Dec 2025

Kellyanne was great to deal with and very supportive. Followed through with things that needed to be done, and also checked in while the work was being done, to see how we were doing.

Rotorua Dec 2025

No additional comments other than Kellyanne was friendly while maintaining professionalism.

Rotorua Nov 2025

We like the personal touch Rothbury has shown us with any claim we have made.

Kellyanne started in the insurance industry in 2007 and started with Rothbury in 2022. She is a specialist Claims Advisor for Domestic and Commercials Clients. Kellyanne is extremely dependable, and understands the importance of empathy and customer experience during claim time. She prides herself on her ability to support clients through a vulnerable time and to manage multiple responsibilities with ease.

When she's away from the office. Kellyanne can be found out on an adventure camping in her retro campervan! She loves the strong community spirit in and around Pukekohe and enjoys being close to her extended family. Kellyanne gets involved in Patumahoe School events and Patumahoe Junior Rugby Club & Social Touch team. Always the optimist, she has a love for tactile creativity of any kind.

Thanks.