



Your Rothbury Broker

Janet Fan

Claims Adviser

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What Janet's clients have to say

☐☐☐ Aug 2025

Thanks for the great support, all good.

☐☐☐ Oct 2024

Rothbury did very well. Janet is responsible and responsive. She took initiatives to solve problem together with us.

☐☐☐ Oct 2024

Perfect service.

☐☐☐ Oct 2024

Smoothly and efficiently go through a claim both sides.

☐☐☐ Sept 2024

Everything was great for the experience of my previous claim. It was an awesome service I received from both my broker and the claim officer.

Janet started in the insurance industry in 2015 and joined Rothbury in 2023. She has a background in working with Life Insurance, education professionals and businesses large and small. Janet prides herself in her ability to multi-task, be flexible and adaptable, work efficiently under pressure. She holds a Masters degree in Finance Risk Analytics, has great analytical ability and is also knowledgeable on helping her clients through the claim process.

When she's out of the office, Janet goes on weekly hikes with her family and gets involved with playing some badminton. She enjoys the pace of life in the city and loves the fascinating natural views. Janet sometimes frequents her local church with her husband and spends her weekends catching up with her university classmates. Her native language is Cantonese and she has an international certificate of Mandarin.