



Your Rothbury Broker

Desiree Pullman

Claims Adviser

Northland

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What Desiree's clients have to say

Northland Jan 2026

Desiree was patient, super helpful and just lovely.

Northland Jan 2026

All the brokers that I have dealt with have been extremely helpful.

Northland Jan 2026

All good.

Northland Jan 2026

Désirée went above and beyond to support my claim. Her professional expertise, effort to keep me informed about the process of the claim was outstanding. All conversations went in an encouraging manner. In Summary: From my experience, people like Désirée are the promoters of Rothbury insurance, not the core at the top. Maybe a more "client orientated" view or approach as a positive starting point, in the Rothbury organisation or Vero would be more aligned with today's society, happily young dynamic people like Mary and Désirée fully understand these dynamics. Thank you.

Northland Nov 2025

Everything was done perfectly.

Desiree started in the insurance industry in 2015 and joined Rothbury in April 2021. She has experience across claims, broker support and underwriting. With a focus on efficiency and communication, Desiree strives to get the best outcomes for her clients and provide quality support throughout the process.

Desiree keeps busy outside work with fun activities with her husband and two children. Her favourite activity to do with her children is heading down to the beach, scouring rock pools and crab hunting.