



## Your Rothbury Broker

## Desiree Pullman

Claims Adviser

Northland

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What Desiree's clients have to say

Northland Nov 2025

I am totally happy with my broker, who is great to deal with.

Northland Oct 2025

Desiree is a gem; she chases things up to ensure that the process is completed on time. We would definitely recommend Rothbury.

Northland Oct 2025

Thanks to Desiree for making my claim easier and persevering with the assessor's who were absolutely hopeless.

Northland Oct 2025

I just wanted to take a moment to say how incredibly impressed I've been with your handling of this claim. From start to finish, you've been nothing short of exceptional proactive, efficient, and genuinely invested in getting things sorted. Honestly, this is the kind of service that sets a new standard in the insurance industry. Thank you again!

Northland Oct 2025

Great service as always.

Desiree started in the insurance industry in 2015 and joined Rothbury in April 2021. She has experience across claims, broker support and underwriting. With a focus on efficiency and communication, Desiree strives to get the best outcomes for her clients and provide quality support throughout the process.

Desiree keeps busy outside work with fun activities with her husband and two children. Her favourite activity to do with her children is heading down to the beach, scouring rock pools and crab hunting.