Your Rothbury Broker

Caroline Lentz

Commercial Broker Support

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What Caroline's clients have to say

Waikato Dec 2025

Caroline was friendly and helpful during the process of securing home and contents insurance. She helped me understand the specifics of the policies recommended. I thoroughly enjoyed the process and working with Caroline and Rothbury.

Waikato Dec 2025

Very thorough and yet pleasant experience. Good clear communication. Friendly.

Waikato Nov 2025

It was for travel, and she was fantastic!

Waikato Sept 2025

Good communication and quick reply to my queries. Thank you.

Waikato Jul 2025

Caroline was very helpful and rearranged our House and Contents packages.

Waikato Jul 2025

Great communication and action on policy concerns and claims submitted.

Caroline began her insurance career in 2021 and joined Rothbury in 2024. Specialising in Domestic clients, she has developed strong communication and relationship-building skills. Caroline enjoys connecting with new people and underwriters and holds her Level 5 Certificate in General Insurance as well as a Diploma in Public Relations.

Outside of work, Caroline loves spending time with her family, heading to the beach, and taking off on camping adventures. She appreciates Waikato for its scenic lakes, rivers, and bird-filled walking trails. Born in Germany to Spanish parents and raised in South Africa, she is enjoying the chance to explore more of New Zealand's beauty. Caroline also has open-water and advanced diving certifications!

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