



Your Rothbury Broker

Caroline Lentz

Domestic Broker

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What Caroline's clients have to say

Waikato Jul 2025

Caroline was very helpful and rearranged our House and Contents packages.

Waikato Jul 2025

Great communication and action on policy concerns and claims submitted.

Waikato Jun 2025

Caroline has been extremely helpful as we have reviewed our insurance and changed many things (often after she had done all the work and I realised I had made a mistake). Caroline has been easy to contact and quick to reply to messages and emails. Caroline is a credit to your company and is knowledgeable about our insurance.

Waikato May 2025

Very prompt responses and excellent service.

Waikato May 2025

It was good to have been reminded about the insurance coming up for renewal.

Waikato May 2025

You guys communicate very well with me.

Caroline began her insurance career in 2021 and joined Rothbury in 2024. Specialising in Domestic clients, she has developed strong communication and relationship-building skills. Caroline enjoys connecting with new people and underwriters and holds her Level 5 Certificate in General Insurance as well as a Diploma in Public Relations.

Outside of work, Caroline loves spending time with her family, heading to the beach, and taking off on camping adventures. She appreciates Waikato for its scenic lakes, rivers, and bird-filled walking trails. Born in Germany to Spanish parents and raised in South Africa, she is enjoying the chance to explore more of New Zealand's beauty. Caroline also has open-water and advanced diving certifications!