



Your Rothbury Broker

Carole Hellyer

Claims Adviser

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What Carole's clients have to say

Wellington Feb 2026

Happy with all aspects, thanks.

Wellington Jan 2026

The service is excellent, thank you.

Wellington Jan 2026

Carole and Luca are a great team thank you so much for everything.

Wellington Nov 2025

I had very good service when Carole got involved with the assessment and repairs to my car.

Wellington Oct 2025

Thanks for making it an easy process!

Wellington Jul 2025

Carole was fantastic and made the whole claim process super easy. Thank you, Carole!

Carole joined the insurance industry in 2000 and started with Rothbury in 2010. She is a strong advocate for her clients. Carole utilises her expertise and vast experience to help her clients get the best possible outcome when they need to make a claim.

In the weekends, if she's not buried in a book, Carole can be found going for walks around her neighbourhood or volunteering at the RSA.