



Your Rothbury Broker

Lorraine Edmondson

Claims Team Leader

Auckland

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Lorraine joined the insurance industry in 1994 and started with Rothbury in 2016. Having worked for a major direct Insurer in Service and Claims, Lorraine brings a wealth of knowledge to her role. She is extremely passionate about Claims and works to negotiate good outcomes for her clients. She strives to make the Claims process as easy as possible for her clients and provides expert guidance and support, as well as lots of empathy.

What Lorraine's clients have to say

Auckland Jul 2023

Very helpful service

Auckland Jun 2023

Everything was fine Very efficient and friendly service

Auckland Jan 2023

The Rothbury team have been fantastic. Unfortunately the repairer was terrible. Lorraine was fantastic when I called to let her know the trouble I was having and she immediately helped to sort out the issues.

Auckland Jan 2023

I have dealt with Lorraine for many years and she is always efficient, knowledgeable and so pleasant to deal with.

Auckland May 2022

Very happy and satisfied with service.

Auckland Feb 2022

Lorraine handled the claim well and the claim was processed quickly.